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Yuri Shtivelman et al.

P3253C1

Application No.: 09/903,022

Filing date: 07/10/2001

Art Unit: 2616

Examiner:

Steven H.D. Hguyen

Subject:

Case:

Apparatus and Methods Enhancing Call Routing to and Within Call Centers

Certificate of Transmission under 37 CFR 1.8

Attention: Steven H.D. Hguyen, Examiner

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Serial No.	09/903,022						
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